

KAUNAS VOCATIONAL TRAINING CENTER FOR SERVICE BUSINESS SPECIALISTS (KAUPA)

Karaliaus Mindaugo av.11, Kaunas, Lithuania

www.kaupa.lt; Email: rastine@kaupa.lt



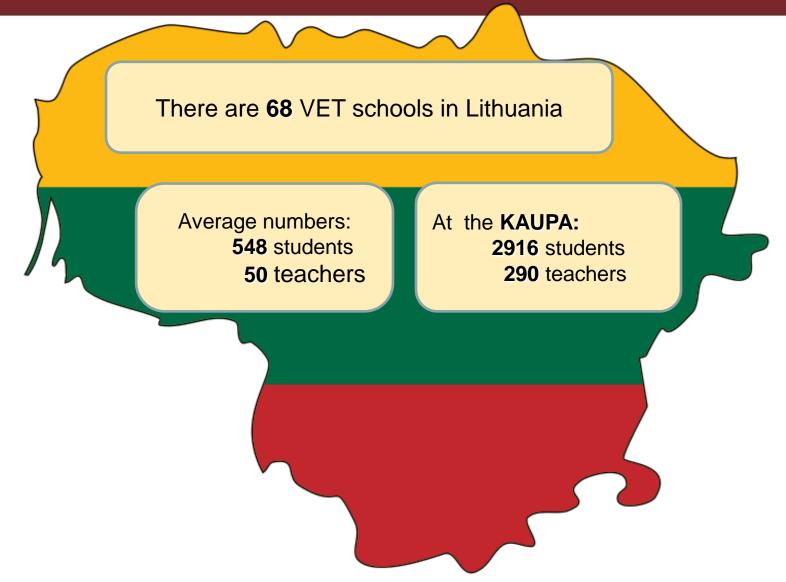


The Center was founded in 1944. It gained international acknowledgement in 2004.





The Centre has its departments not only in Kaunas, but also in Juknaičiai, Palanga, Nida and Aukštadvaris







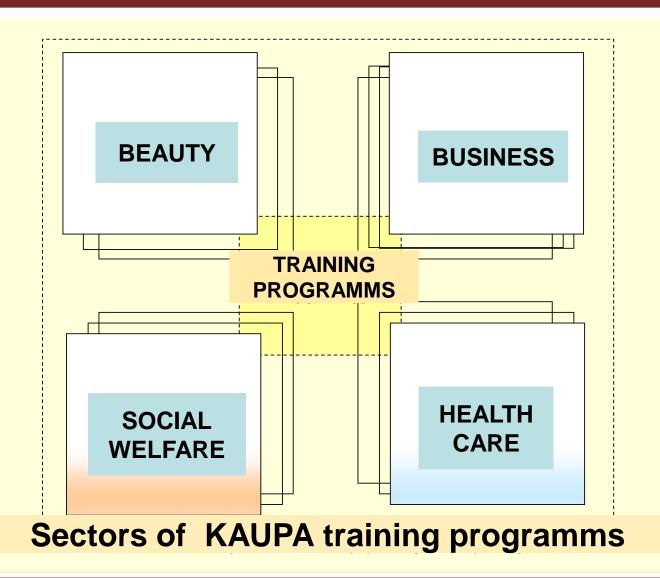
•Our educational approach is based on the Catholic world outlook (snt. Ignatio Loyola paradigm)

•Every morning in our Chapel we have about half an hour of prayer and meditation for nice start of the

day

The Holy Mass is held every Thursday





HEALTH CARE SECTOR

- Orthopedic footwearmaker
- Paramedic
- Masseur
- Sports club organizer
- Feet care provider





BEAUTY SECTOR:

- Tailor
- Cutter designer and modeler
- Fine textiles manufacturer







BEAUTY SECTOR:

- Hair-stylist
- Hygienic cosmetician

•Fitness club organizer



SOCIAL WELFARE SECTOR

*Social Worker Assistant

*The security officer





BUSINESS SECTOR:

- Small business service organizer/provider
- Ceremonies and celebrations organizer
- Florist
- Textiles care worker
- Environment and facilities maintenance worker
- Leisure Services Agent









BUSINESS SECTOR:

- Horse business employee
- Animal handler





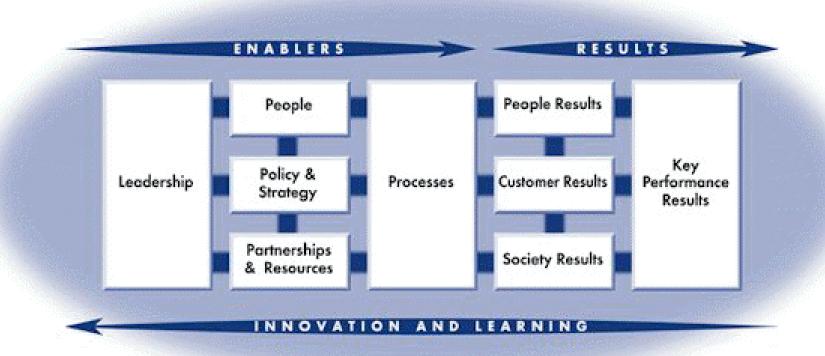
Quality management at the Center

Strategic documents

- Quality assurance policy
- Quality assurance manual
- Quality standard ISO 9001:2008



Model - EFQM



Adapted Quality management model

Leadership by priciple of serving

Policy and strategy

strategic planning (assessment and improvement)

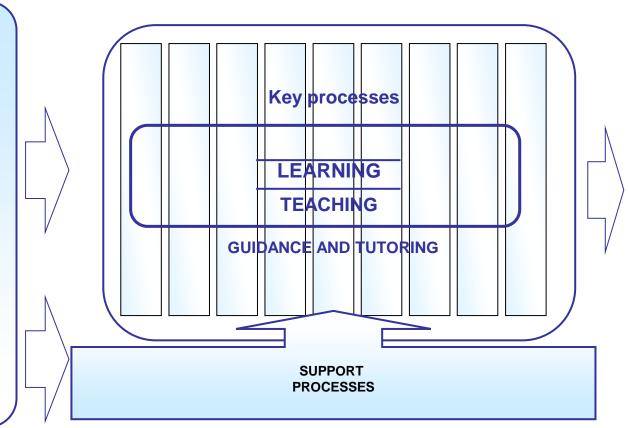
- · foreseeing
- operational planning

People

Recruitment and development of HR

Partnership and resources

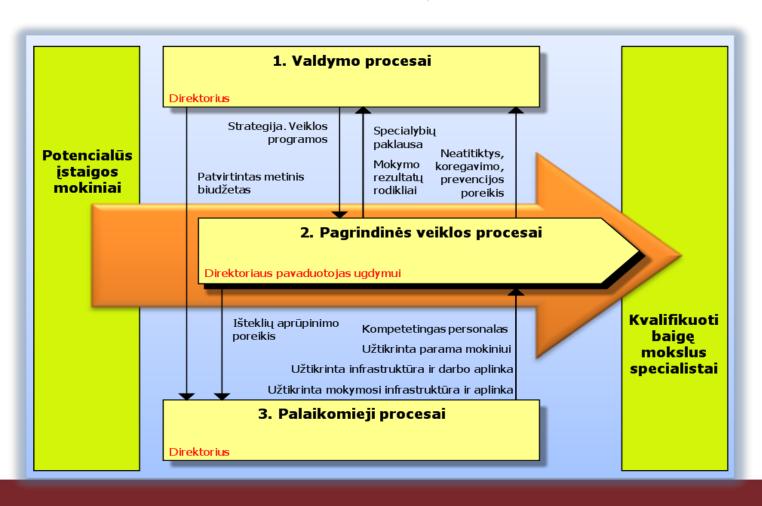
Regional, national and international partnership Resource management



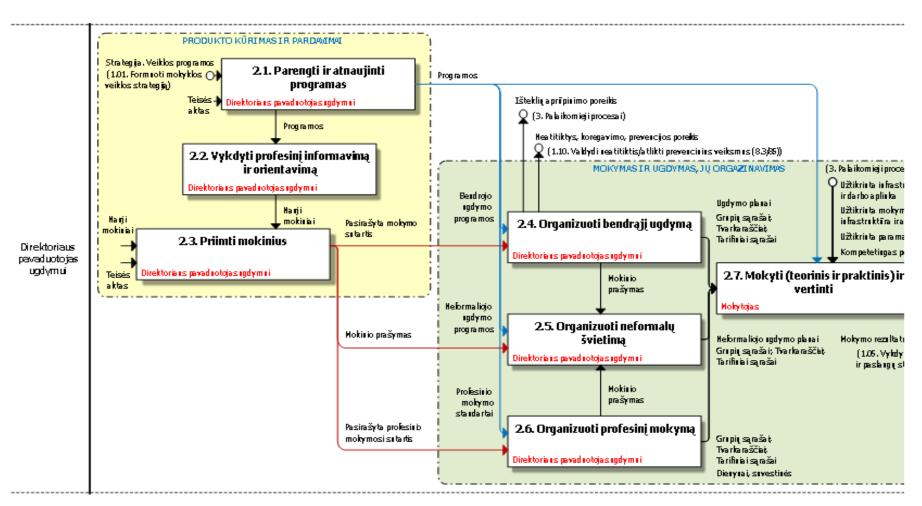
Results:

- -Customer results
- -People results
- -Key performance results
- -Society results

Aplied Quality Management System 2012 - QPR



Model of description of aplied QM processes



KAUPA Quality assurance and related projects

- Quality assurance system development and implementation in Vocational Training Institutions of Kaunas Region ", No. VP1-2.2-MES-04-V-03-012, EU structural funds, 2011
- 2. Internal quality assurance model of secondary education program at a vocational school installation, ESF Nr. VP1-2.2-ŠMM-05-K, 2010
- 3. LEONARDO mobility project "Relations between VET and employers in organization apprenticeships for students", 2009;
- 4. Modernization of common education technologies in vocational training, BPD2004-ESF-2.4.0-03-05/0163; EU structural funds, 2008
- 5. LEONARDO TOI project "Dropouts in vocational colleges" LLP-LdV-TOI-2007 DK/ToI/07/711, 2008;
- 6. EU experience for vocational training quality development in tourism sector; LLP-VETPRO-2007-LT-57; Leonardo da Vinci, 2007
- 7. "Modernization of common Education technologies in VET", ESF, 2006:

Project investments to the quality improvement





THANK YOU FOR YOUR KIND ATTENTION



BEST REGARDS FROM OUR COMMUNITY



Karaliaus Mindaugo av. 11, Kaunas, Lithuania tel. +370 37 221723, fax. +370 37 205990,

E-mail: rastine@kaupa.lt

www.kaupa.lt